

Long Story Short.



Staff Roles

Summary:

Long Story Short is hiring! Our growing company is looking to round out our team and need people with a bunch of different skills. We are flexible on whether these will be part time, full time, seasonal, or ad hoc, and, knowing that we have a community of multi passionate creatives, are willing to merge roles. Please read through the job descriptions, and see which one(s) best fits you!

About us:

Long Story Short. is a gift store and tour centre in the cutest town in the Atlantic: St. George's, Bermuda. Owner, award-winning Bermudian blogger and entrepreneur Kristin White, has been offering top-rated walking and electric bicycle tours and experiences that celebrate our island home since 2015.

And she thoughtfully curates the shelves of the shop to focus on the work of Black and female authors, artists and entrepreneurs. We focus on goods that are environmentally sustainable and Fairtrade. We are story-tellers, tree-huggers, proud feminists, LGBTQ+ allies, and champions for social justice. Our values are key, so, as we grow our team, we are looking for people who connect with our ethos and can be a great ambassador for our company and for Bermuda!

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Role 1: Tour Leaders

Long Story Short. offers walking and electric bicycle tours in St. George's and St. David's. We are looking for caring, outgoing and energetic people who LOVE BERMUDA to lead our guests on a variety of tours. Although no previous experience as a tour leader is required, any experience in customer service, public speaking, outdoor adventure or the tourism industry generally will be considered as an advantage. So, if you have the ability to work very flexible hours and the gift of gab, this might be the role for you!

Our tour leaders ensure that everything runs smoothly, and that our guests have a great time on tour, day in and day out. As the face of our company, candidates must have exceptional customer service skills, be great with time management, and be able to work well both as part of a team and individually. Our staff wear many hats: guide, confidant, problem solver, conversationalist, leader, caregiver, and general rock star!

While we love sunny days, we do tours in the wind and rain as well. Whatever happens out there, we need to shine!

Skills & Experience

A dynamic position like this requires sunny warm personalities who are able to graciously direct people where they need to go, and who are happy to work outside and on their feet in every kind of weather, fielding the same questions over and over, while always remaining calm and cheery. You will be expected to be an engaging storyteller and confident public speaker. Your delivery of information should be clear, inspire confidence, and engage our guests. You are compassionate, patient, and have an unwavering sense of humor. Your warmth and dynamic personality shines through as you relay information to our guests. In short, you love being with people and people love being with you! And, the ability to memorise dates and facts is a must!

Any experience in history, social studies, education, theater, customer service and or tourism would be an asset.

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Role 2: Events and Experiences Assistant

Long Story Short. hosts large group experiences (imagine a scavenger hunt for 90 ppl in the town) and is part of the team that puts on regular events in the town. As these are not on a regular schedule, this would be an ad hoc role only UNLESS it is merged with another position.

For this role, we need someone who is organised, energetic, has attention to detail, and is willing to muck in as needed. One moment you are setting up chairs. Another you are running across town to make sure the actor playing Pilot Darrell is in place. And then you are tallying scores on the scavenger hunt scoresheet. Or running the giant bubble station. It's an all hands on deck position!

Skills & Experience

This position requires energetic personalities who are able to follow directions, be a problem solver and a team player, and able to do a variety of tasks, including those that may require some level of physical fitness (carrying chairs and tables for example).

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Role 3: Administrative and Marketing Assistant

Long Story Short. is a vibrant shop in the heart of the Town of St. George. From there we offer tours and experiences in the East End. For this role, we need a person to help with administration and marketing.

This would be a weekly, part time role (10 hours/week) UNLESS it is merged with another position.

For this role, we need someone who has great administrative and communication skills, is familiar working with documents and spreadsheets (we use Google docs/sheets) and has the ability to learn our tour booking platform, Peek Pro and our inventory management system, WooCommerce/FooSales. Experience creating social media content is also a plus.

Skills & Experience

This dynamic position requires strong administrative and organisational skills.

The successful applicant will be responsible for

- Uploading new stock into inventory/website
- Sending invoices
- Checking/responding to emails
- Managing calendars
- Helping create / post social media content.
- And generally assisting with administrative duties.

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Role 4: Summer Camp Counselor

Long Story Short. is a vibrant shop and tour company in the heart of the Town of St. George, and, alongside some other businesses in the town, we will be offering a small youth camp (up to 20 children, ages 11 to 12) for a few weeks during Summer 2023.

We are looking for summer camp counselors to help with our camp.

Skills & Experience

This dynamic position requires enthusiastic, outgoing, friendly and creative people with a proven ability to take initiative and connect with children. You will be responsible for helping us to hold a variety of indoor and outdoor programs in a fun, entertaining and interactive atmosphere.

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